

Exhibit 109

Message

From: Helfer, Kevin J [/O=BUFFALO/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=KHELPER]
Sent: 9/7/2017 3:38:50 PM
To: Morgera, Danielle S. [dmorgera@ch.ci.buffalo.ny.us]
Subject: RE: Wednesday, September 6, 2017

Money is way down.
We have to get to the bottom of this.
Is it as simple as tickets written have slowed down?

From: Morgera, Danielle S.
Sent: Wednesday, September 06, 2017 5:19 PM
To: Helfer, Kevin J <khelfer@ch.ci.buffalo.ny.us>
Subject: Wednesday, September 6, 2017

Dear Kevin:

We had another good day on phones. No dropped calls!
Cashbook for the month is \$41,855.
I spoke to Joe LoTempio this morning and he is going to keep us in mind when putting out his new RFP for collections (which he indicated is coming soon)!
Nothing more remarkable.
Have a great night.

Very truly yours,

Danielle S Morgera
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